

VACANCY NOTICE

CS-376
REV(11/01)

FOR OPPORTUNITIES IN RHODE ISLAND STATE GOVERNMENT

Description of Position	TITLE OF POSITION: <u>E - 911 TELECOMMUNICATOR</u>	CLASSIFICATION CODE: <u>00426800</u>
	SALARY RANGE: <u>GR 4317 29164-32503</u>	REFERENCE POSITION NO.: <u>2085-10000-0133</u>
	Department or Agency Name <u>EXECUTIVE</u>	APPLICATION PERIOD: <u>9/17/2004-9/26/2004</u>
	Division/Section/Unit <u>E-9-1-1</u>	
	Assignment(s) / Comments <u>TRIAL PERIOD OF 60 DAYS, FOLLOWED BY A 70 DAY PROBATIONARY PERIOD</u>	
	Shift and Days: <u>Varying 8 hr shifts - 1st 130 Days</u>	Job Location: <u>NORTH PROVIDENCE</u>
	Restrictions/Limitations: <u>Then assigned to one of three shifts. Add'l Hrs as Required. Limited to 3/5/2005</u>	
	Position Covered By Collective Bargaining Union Agreement	After 60 Day Trial period YES <u>X</u>
	Name of Bargaining Unit Union: <u>LIUNA LOCAL 808</u>	
	There is* <u> </u> is not <u> X </u> a Civil Service List for this position	<u>See A/B or Both for Specific Instructions</u>
* NOTE: If there is a list, only laterals (employees with the same title) or individuals certified by OPA may be appointed to this position.		
General Information to Candidate	INSTRUCTIONS:	
	A. STATE EMPLOYEE LATERAL BIDDER: Bids are now being accepted for the position(s) indicated. If you are currently in this classification and wish to bid, please complete fully the CS-14 Application Form; and RIEEO 378 Affirmative Action Card. Remember to include, either <u>on the application</u> or <u>within a cover letter</u> , both the File Position Title and Number.	
	Most Important - Please include the following information:	
	• The title of the position for which you are applying	• Name of department where you are currently employed
	• Title of your present position and date you entered it	• Your business telephone number
	• Date you entered State service	• Present Union Affiliations
	*** <i>In certain agencies, bargaining union applicants will receive preferential consideration according to contract.</i>	
	B. NON INCUMBENT/NON STATE EMPLOYEE APPLICANT:	
	If indicated above that <u>no civil service</u> list exists for this position, you need not be in the class of position, or be in State service to apply. All information requested on the application form must be furnished. The information you give will be used by the agency Personnel Office to determine your qualifications. If an item does not apply to you, or if there is no information to be given, write in the letters "N.A." for Not Applicable. If you fail to answer all the questions on the application form, you may delay consideration of your application.	
	C. AMERICANS WITH DISABILITIES ACT (ADA) PROVISIONS	
• Reasonable Accommodations:		
If an applicant is unable to perform any essential job functions because of his/her disability but can achieve the required results by means of a REASONABLE ACCOMMODATION, then the individual shall not be considered unqualified for therefore the position.		
• Medical Information:		
Any medical exams required for this position will be performed after a conditional offer of employment has been made in accordance with the Rules/Regulations of the Americans with Disabilities Act (ADA).		
Statement of Duties	DUTIES / RESPONSIBILITIES:	
	OPERATES TELECOMMUNICATIONS COMPUTER CONSOLE TO PROCESS EMERGENCY CALLS. DETERMINES CALLER'S NEEDS, VALIDATES INFORMATION, AND TRANSFERS CALLS TO APPROPRIATE AGENCY (POLICE, FIRE, MEDICAL OR OTHER). RECORDS DATABASE DISCREPANCIES AND KEEPS OTHER CALL RECORDS. PROVIDES LIMITED MEDICAL INFORMATION, IF NECESSARY.	
Minimum Education & Experience	EDUCATION / EXPERIENCE / SPECIAL REQUIREMENTS:	
	(A class specification describing the duties of the position and the minimum qualifications will be furnished upon request.)	
	EDUCATION: HIGH SCHOOL DIPLOMA OR GED CERTIFICATE. COMPUTER FAMILIARITY REQUIRED. PREFERRED	
	EXPERIENCE: TWO (2) YEARS' EXPERIENCE IN A CALL-HEAVY PUBLIC SAFETY ENVIRONMENT OR OTHER CALL-HEAVY TELECOMMUNICATIONS ENVIRONMENT. APPLICANTS MUST BE RESIDENTS OF RI AND BE WILLING TO SATISFACTORILY SUBMIT TO OR COMPLETE THE FOLLOWING PRE-EMPLOYMENT REQUIREMENTS: 1. MEDICAL EXAMINATION 2. PSYCHOLOGICAL SCREENING 3. BACKGROUND CHECK 4. CPR CERTIFICATION AND RETRAINING ANNUALLY. * HOURS VARY DURING TRAINING PERIOD.	
Where to Apply	Apply within the application period as shown on this announcement. NOTE: Some State union contracts allow a 3 day grace period for receipt of CS-14 application or bid. This Office does not assume responsibility for applications sent through the mail. SEND RESUME or CS-14 Application to:	
	RAYMOND LABELLE	Telephone #: <u>354-0911</u>
	EMERGENCY 9-1-1	Fax #: <u>354-0933</u>
	1951 SMITH STREET	TTY/TDD #: <u>354-0911</u>
	NORTH PROVIDENCE, RI 02911	(Telecommunication Device for the Deaf)



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